



WARRANTY

Please mail this warranty registration and a copy of your proof of purchase to the address below or register online.



Ergomotion, Inc
19 E Ortega, Santa Barbara, CA 93101



www.ergomotion.us/services.html



1.888.550.3746



info@ergomotion.us

Manufactured by Ergomotion, Inc for Serta. For warranty service call: 1.888.550.3746



NAME _____

PHONE _____

ADDRESS _____

CITY/STATE _____

PURCHASE DATE _____

BED SERIAL NUMBER _____

In what type of store did you purchase our product?

Dept. Store Furniture

Bedding Internet Other

Your Sex:

M

F

Your Age:

20-30

31-40

41-50

51-60

61-70

71 & Up

SURVEY

How did you find out about our product?

Advertising

A friend told me

Magazine article/review

Store

Internet

Other

Please mail this section and a copy of your proof of purchase to the address above.

Serta® Motion Perfect® Adjustable Base Limited Warranty

1-Year Parts and Labor Warranty

Your Serta® Motion Perfect® adjustable base is warranted by the manufacturer against defects in materials or workmanship for a period of one year from the date of purchase to the original Purchaser. During such time, the manufacturer will repair or replace, at no cost to the original Purchaser any warranted part found to be defective by the manufacturer, in its sole discretion. This includes all pre-authorized labor and transportation costs incurred with the repair or replacement of any part found to be defective. This warranty does not apply to Serta® Motion Perfect® adjustable base floor models.

2-Year Motor Warranty

Your Serta® Motion Perfect® adjustable base has a two year, full replacement warranty on parts, labor and transportation on the motors should your motors fail during the first two years of this warranty from the original purchase date. This warranty does not apply to Serta® Motion Perfect® adjustable base floor models.

5-Year Warranty

During Year 2 through 5 from the original purchase date, the manufacturer will replace any part on the adjustable base found to be defective, to the original Purchaser. The manufacturer's liability is limited to the replacement of the defective part(s) ONLY with the Purchaser responsible for all service, installation, and transportation cost of said part(s). This warranty does not apply to Serta® Motion Perfect® adjustable base floor models.

25-Year Limited Warranty

During Year 6 through 25 from the original purchase date, the manufacturer will replace, within the terms and conditions set forth this paragraph, any Serta® Motion Perfect® adjustable base part(s) found to be defective. Purchaser shall pay 1/240 of the current replacement cost of the defective part multiplied by the number of months after the fifth year, from the original purchase date. This warranty applies only to the replacement part(s); the Purchaser may be subject to charges for said parts to include, but not limited to, freight charges. The manufacturer's liability shall be limited to the replacement of the defective part(s) ONLY

with the Purchaser responsible for all service, installation and freight cost for said part(s). This warranty does not apply to Serta® Motion Perfect® adjustable base floor models.

1-Year Floor Model Limited Warranty

Your Serta® Motion Perfect® adjustable base floor model is warranted against defects in the electronics for a period of one year from the date of purchase to the original Purchaser. During the first year the manufacturer will replace at no cost to the original Purchaser, any defective electronic part(s). The manufacturer's liability is limited to the replacement for the defective electronic part(s) ONLY with the Purchaser responsible for all service, installation and transportation cost of said part(s).

Additional Terms and Conditions

This warranty does not include reimbursement for inconvenience, removal, part(s) installation, bed set up, loss of use, shipping or any other costs or expenses not expressly covered in this warranty. In addition, this warranty shall be void in the following circumstances:

- A)** Damage resulting from misuse or abuse caused by the Purchaser or any third party.
- B)** Damage caused by repairs or parts replacement by an unauthorized person.
- C)** Damage caused if the adjustable base has been mishandled (including during shipping), subject to physical abuse or an improper power supply, or by the Owner's Manual and this warranty.
- D)** Damaged mattresses, bedding cables, electrical cords or accessories supplied by dealers or any third party.
- E)** Modification of the Serta® Motion Perfect® adjustable base without prior written consent by the manufacturer.
- F)** Costs for unauthorized service calls for the purpose of educating the consumer about the Serta® Motion Perfect® adjustable base or locating proper functioning power outlets.
- G)** Damage if the recommended weight restrictions are exceeded.
- H)** Damage if used in any environment or a commercial setting which was not intended.

The following exclusions/limitations are inapplicable to consumers residing in Québec:

OTHER THAN AS EXPRESSLY SET OUT HEREIN, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER ORAL OR WRITTEN WARRANTIES, REPRESENTATIONS, CONDITIONS OR PROMISES, WHETHER EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, STATUTE, COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, QUALITY, DURABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED BY APPLICABLE LAWS, ANY IMPLIED WARRANTIES (IF APPLICABLE) ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL OR SIMILAR DAMAGES, WHETHER OR NOT FORESEEABLE.

To the extent permitted by law, this warranty is not transferable and will automatically terminate if the original Purchaser sells or otherwise disposes of the Serta® Motion Perfect® adjustable base.

This warranty gives the Purchaser specific legal rights. Other rights, which vary from jurisdiction to jurisdiction, may exist. In addition, some jurisdictions do not allow (i) the exclusion of certain warranties, (ii) limitations on how long an implied warranty lasts and/or (iii) the exclusion or limitation of certain types of costs and/or damages, so the above limitations may not apply.

Working Weight Limits

Although your Serta Motion Perfect adjustable base has been rigorously tested on the recommended limits in this publication, to maintain the highest quality standards, exceeding the recommended weight limits will void your warranty. Limits are:

Twin XL	400 lbs
Full	450 lbs
Queen	500 lbs
King (Split Twin XL)	400 lbs per side

Note: these weight limits include the weight of the mattress.